

Product Warranty Details

Brand	Product	Warranty	Contact for Warranty			Related Documents
			Contact Name	Email Address	Contact Number	
Jinko Solar	Jinko Solar Panels	10 Years Product Warranty 25 Years linear Power Warranty	Christina Cen & Alex li	Christina.cen@jinkosolar.com alex.li@jinkosolar.com	—	—
LG	LG Solar Panels	15 Years Product Warranty for Mono X Plus and NeON 2 25 Years Product Warranty for NeON R 25 Years linear Power Warranty	Markus Lambert & Gustavo Paviani	markus.lambert@lge.com gustavo.paviani@lge.com	02 8805 4038	Warranty Details Warranty Application
	LG Chem Batteries	10 Years	Service line	essserviceau@lgchem.com	1300 178 064	—
Trina Group	Trina Solar Panels	10 Years Product Warranty 25 Years linear Power Warranty	Michael Ma	hua.ma@trinasolar.com	02 9199 8502 0433 634 411	—
	Trinabess Batteries	10 Years for Batteries 5 Years for Products	Helen (Yijia) Wang	yijia.wang@trinagroup.com	02 9199 8504	Warranty Details (PowerCube)
SMA	Inverters	5 Years Except for SMA SB Storage 2.5 (Warranty-10 Years)	Service Line	—	02 9491 4200	Warranty Details Limited Time Offer
	Accessories	5 Years Except for SMA Energy Meter (Warranty-2 Years)				
Fronius	Inverters (Including Selectronic Certified)	5 Years	Technical Support Team	pv-support-australia@fronius.com	03 8340 2910	Warranty Details Registration Guide Warranty FAQs
		5+5 Years - 5 Years free extension if registered at www.solarweb.com within 30 months of dispatch from the Fronius factory				
	10, 15, 20 Years - Can be purchased from your installer within 30 months of dispatch from the Fronius factory					
	Accessories	2 Years				

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Fronius	Batteries	2 Years	Technical Support Team	pv-support-australia@fronius.com	03 8340 2910	On previous page
		2+5 Years - 5 Years free extension if registered at www.solarweb.com within 30 months of dispatch from the Fronius factory				
		10 Years - Can be purchased from your installer within 30 months of dispatch from the Fronius factory				
Solaredge	Inverters	12 Years Extend Inverter Warranty by Clicking Here	Support Line	support@solaredge.net.au	1800 465 567	Warranty Details Reimbursement Policy
	Smart Panels	12 Years Panel Warranty 25 Years Performance Warranty				
	Accessories	5 Years				
	Optimizers	25 Years				
ABB	Selectronic Certified Inverters	5 Years	Technical Support Team	—	02 9735 3111	—
Selectronic	Inverters NOTE: Additional 12 month warranty on SP PRO for My Grid Kits	3 Years - If you are the original purchaser of the SP PRO	Contact the Selectronic Support Team to assess the issue with your Selectronic product. To begin the Support process, please raise a support ticket here			Warranty Details
		7 Years - If you are the original purchaser & you have registered your warranty online within 60 days of installation				
		10 Years - If You are the original purchaser and have registered your warranty online within 60 days of installation and your SP PRO was installed by a Selectronic Accredited Integrator (SAI). You need to supply a valid SAI number when registering your warranty online				
Tigo	TS4	25 Years	—	contact.australia@tigoenergy.com	04 1325 1081	Warranty Details
	Cloud Connect, Cloud Connect Advanced and Gateway	5 Years				
Clenergy	Mounting Systems	10 Years limited Product Warranty 5 Years limited Finish Warranty	Sean Guzzi	sean.guzzi@clenergy.com.au	03 9239 8088	Warranty Details

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Kraus & Naimer	DC Isolator	1 Year	Roberto Presbitero	salesaus@krausnaimer.com	1800 567 948	Warranty Details